



ISRATECH JAMAICA LTD.

QUALITY ASSURANCE POLICY

Isratech Jamaica Limited is committed to providing quality work, services and products that meet or exceeds the expectations and requirements of our customers. This is achieved by selecting and implementing correct solutions from the onset, followed by eliminating production defects and ensuring that the entire company utilizes a system of continuous improvement that significantly impacts our customers.

The management group is committed to assuring customers of the reliability of the services and products offered by the company now and in the future; by establishing a risk management system to continuously assess and mitigate any possible internal or external risk. Objectives and targets are set to enhance our services and create a wealth of opportunities, as an integral part of our development and to prove commitment to our customer's satisfaction.

Our main objectives are:

- Focusing on customer satisfaction.
- Using quality management to prevent infractions and risks in our products, processes and services.
- To capitalize on opportunities that drive growth.
- Complying with relevant regulatory standards.
- Committing to continuous quality improvement in products, services, engineering, manufacturing, supply base and business processes.
- Recognizing the contribution of our staff to the continued effectiveness of the company by providing them with training and education and rewarding their effort, integrity and initiative.

This Quality Assurance Policy and its objectives will be adhered to by all personnel in our company to achieve and maintain product leadership, market leadership and improved financial results.

SHALOM HODARA
CHIEF EXECUTIVE OFFICER